



# JASON EUGENE GARRISON

## IT INFRASTRUCTURE SPECIALIST & FIELD ENGINEER

Available for infrastructure support, field engineering, and commercial IT operations.

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### PROFESSIONAL PROFILE

Field-tested IT Infrastructure Specialist with more than 20 years of hands-on experience in network deployment, hardware diagnostics, and commercial support. Known for solving field problems under pressure in healthcare, correctional, commercial, and customer-facing environments.

**Field Engineering** **Network Deployment** **Hardware Diagnostics** **Commercial Support** **Project Execution** **Client Communication**

### CORE TOOLS & WORK TYPES

Network drops, hardware swaps, workstation repair, site surveys, MSP tickets, printer support, router and switch installs, customer handoff, and field documentation.

### PROFESSIONAL EXPERIENCE

#### Independent Commercial IT Specialist

2019 - PRESENT

Independent Contractor | Tennessee & Kentucky

- Serve as a field engineer for national MSPs and direct commercial clients, handling technical tickets in healthcare facilities, correctional institutions, and other sensitive work sites.
- Manage infrastructure projects from site assessment through installation, testing, and handoff.
- Review scopes, cabling paths, and equipment needs to reduce waste while keeping systems reliable and serviceable.

#### Owner & Lead Technician

2014 - 2019

Garrison Tech Services | Nashville, TN

- Founded and operated an independent computer repair and support business serving residential and small-business customers.
- Built a profitable service operation through fast turnaround, clear communication, and repeat referrals.
- Diagnosed and repaired thousands of machines while managing pricing, inventory, customer service, and local marketing.

#### Telecommunications Contractor

2011 - 2014

ISP Infrastructure Contractors | Indiana

- Completed end-to-end ISP installations, including line work, customer-premise setup, and in-home network configuration.
- Balanced technical installation work with customer-facing sales and service package upgrades.

#### Graphic Design & IT Consultant

2004 - 2009

Grace Evangelistic Ministries | Nashville, TN

- Designed and prepared a bi-monthly donor newsletter, coordinating layout, production, and distribution.
- Supported office computers, printers, and internal systems so administrative staff could work without avoidable downtime.

## EDUCATION & BACKGROUND

### Self-Directed Professional Development

*Hands-on technical training through field work, repair, deployment, and independent study.*

My technical education has been built through direct experience: diagnosing failures, learning unfamiliar systems under pressure, and turning difficult field problems into working solutions.

That background has made me resourceful, self-directed, and comfortable learning new tools without needing a formal classroom before I can contribute.

## CAREER TARGET

After more than two decades of independent technical work, I am ready for a dedicated long-term role where I can bring steady judgment, practical troubleshooting, and strong field ownership to a team. I am looking for an organization that values independent troubleshooting, clear communication, and practical ownership.