



# JASON EUGENE GARRISON

## IT INFRASTRUCTURE SPECIALIST & FIELD ENGINEER

Available for infrastructure support, field engineering, and commercial IT operations.

Oak Grove, KY (270) 889-8072 (865) 985-1641 [jaseoneugenegarrison@icloud.com](mailto:jaseoneugenegarrison@icloud.com) [www.jaseoneugenegarrison.com](http://www.jaseoneugenegarrison.com)

### PROFESSIONAL PROFILE

Field-tested IT Infrastructure Specialist with more than 20 years of hands-on experience in network deployment, hardware diagnostics, commercial support, and project execution. Trusted to work independently in healthcare facilities, correctional institutions, group homes, commercial sites, and other client environments where professionalism, discretion, and clear communication matter. Known for solving field problems under pressure and carrying work through from site assessment to installation, testing, documentation, and client handoff.

Trusted Sensitive-Environment Work   Direct Client Service   Field Engineering   Network Deployment   Hardware Diagnostics   Commercial Support  
Project Execution   Client Communication

### CORE TOOLS & WORK TYPES

Network drops, hardware swaps, workstation repair, site surveys, MSP tickets, printer support, router and switch installs, customer handoff, and field documentation.

### PROFESSIONAL EXPERIENCE

#### Independent Commercial IT Specialist

2019 - PRESENT

Independent Contractor | Tennessee & Kentucky

- Serve as a trusted field engineer for national MSPs and direct commercial clients, completing infrastructure work in healthcare facilities, correctional institutions, group homes, and other sensitive environments.
- Manage technical projects from initial site assessment through installation, testing, documentation, and client handoff.
- Communicate directly with site contacts, clients, project managers, and vendors to clarify scope, minimize disruption, and keep completed work reliable and serviceable.

#### Owner & Lead Technician

2014 - 2019

Garrison Tech Services | Indianapolis, IN

- Founded and operated an independent computer repair and support business serving residential and small-business clients directly.
- Built a profitable service operation through fast turnaround, clear communication, practical explanations, and repeat referrals.
- Diagnosed and repaired thousands of machines while managing pricing, inventory, scheduling, customer service, local marketing, and project completion.

#### Telecommunications Contractor

2011 - 2014

ISP Infrastructure Contractors | Indiana

- Completed end-to-end ISP installations, including line work, customer-premise setup, and in-home network configuration.
- Balanced technical installation work with customer-facing sales and service package upgrades.



## Graphic Design & IT Consultant

2004 - 2009

Grace Evangelistic Ministries | Nashville, TN

- Designed and prepared a bi-monthly donor newsletter, coordinating layout, production, and distribution.
- Supported office computers, printers, and internal systems so administrative staff could work without avoidable downtime.

## EDUCATION & BACKGROUND

### Self-Directed Professional Development

*Hands-on technical training through field work, repair, deployment, and independent study.*

My technical education has been built through direct experience: diagnosing failures, learning unfamiliar systems under pressure, and turning difficult field problems into working solutions.

That background has made me resourceful, self-directed, and comfortable learning new tools without needing a formal classroom before I can contribute.

## CAREER TARGET

After more than two decades of independent technical work, I am ready for a dedicated long-term role where I can bring steady judgment, practical troubleshooting, and strong field ownership to a team. I am looking for an organization that values independent troubleshooting, clear communication, and practical ownership.